

BarCamp

"Digital experience of an online customer in tourism and hospitality" 8th March, 2022



Restaurant of the Future

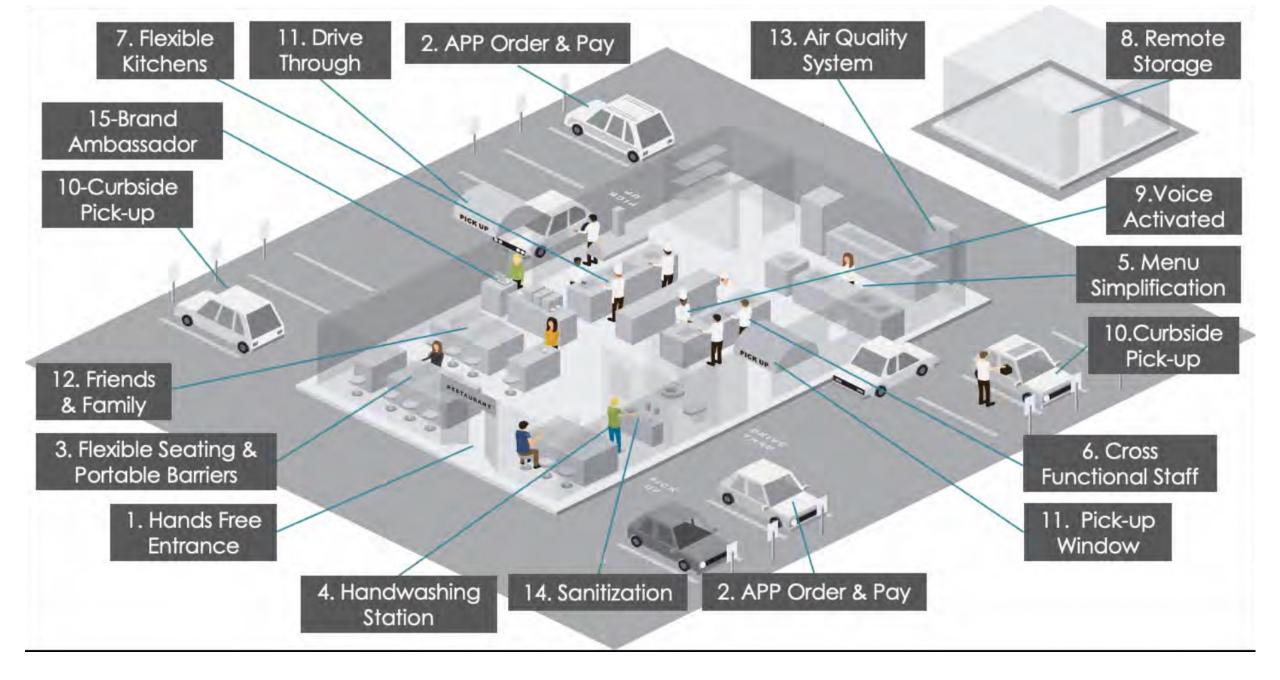
Digitalization a automatization in gastronomy

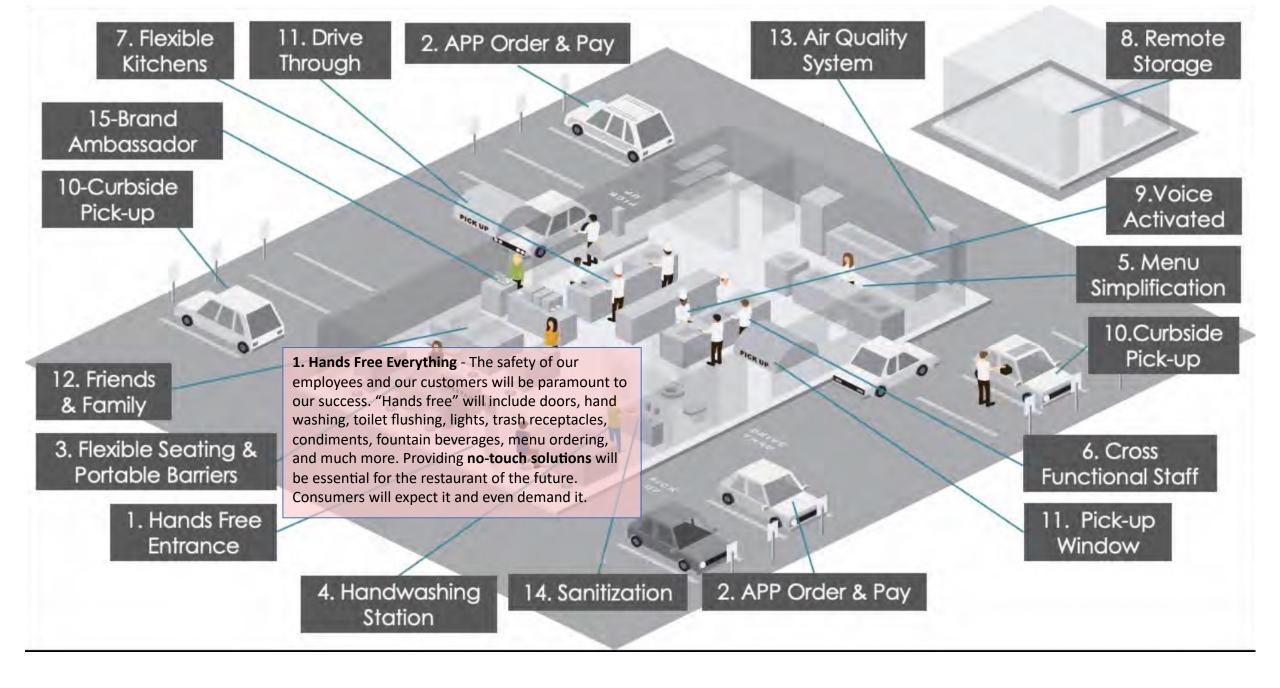
Mgr. Renata Lukášová, edu@czechgastronomy.cz, M: 774 196 511

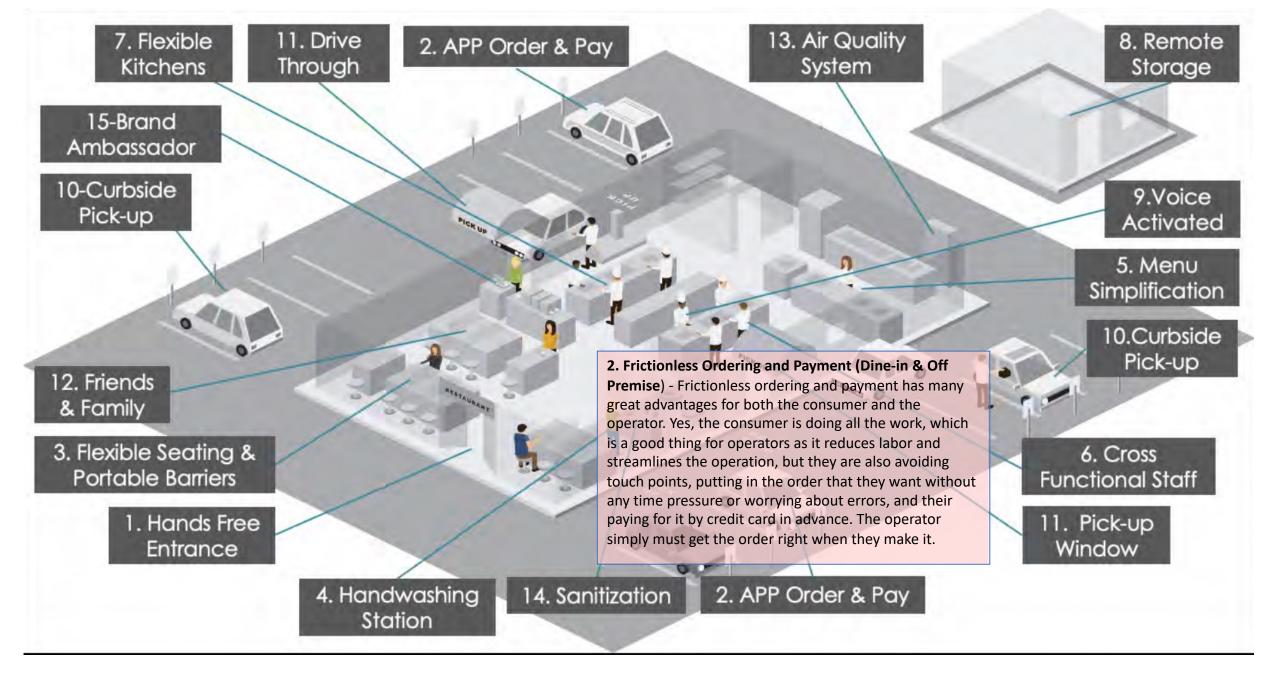
Why do we go to a restaurant?

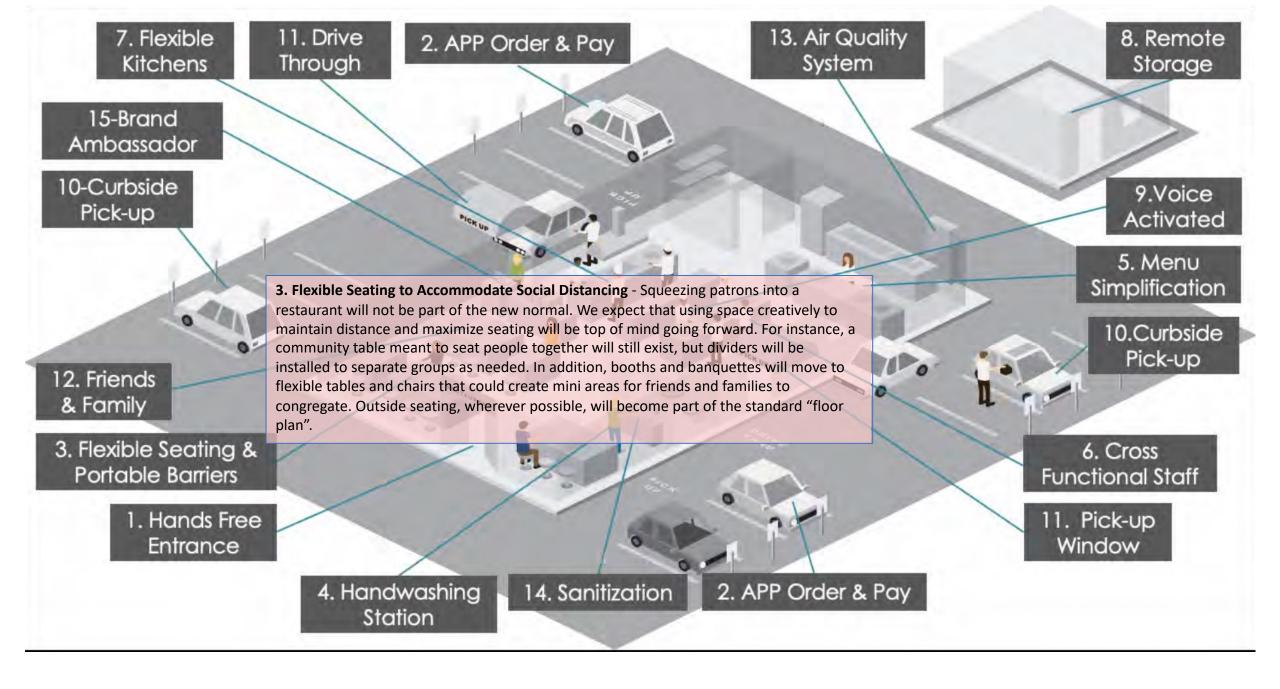


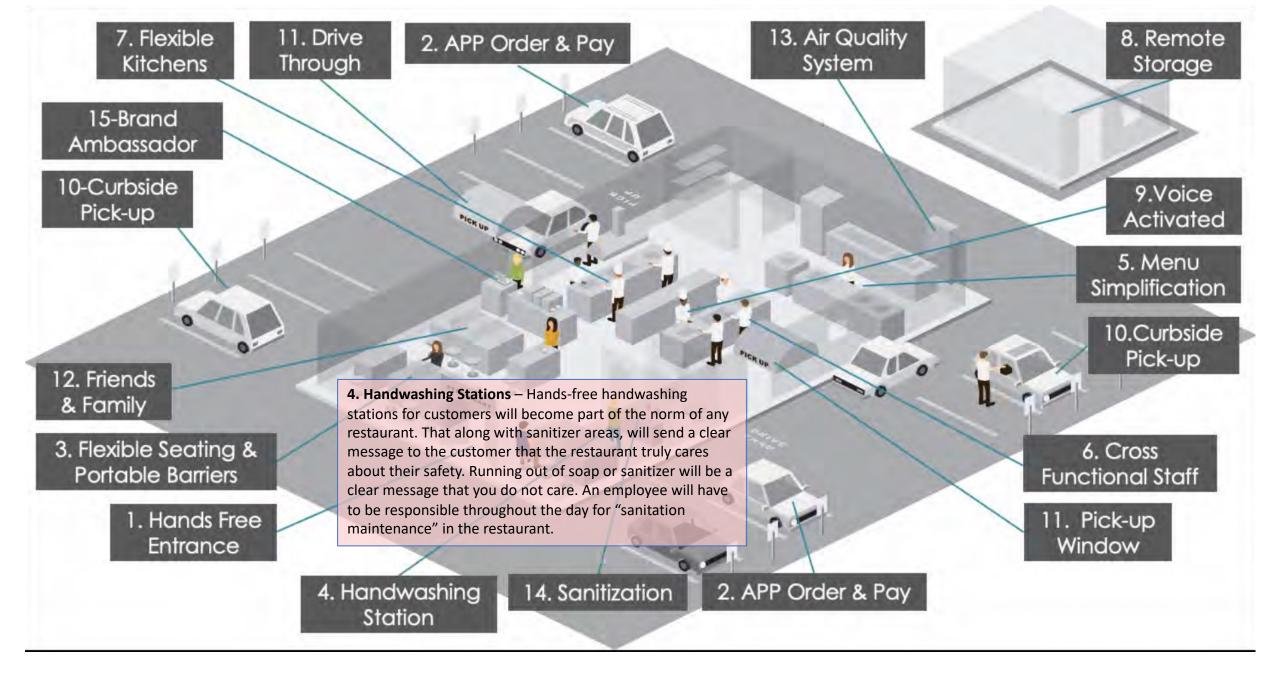


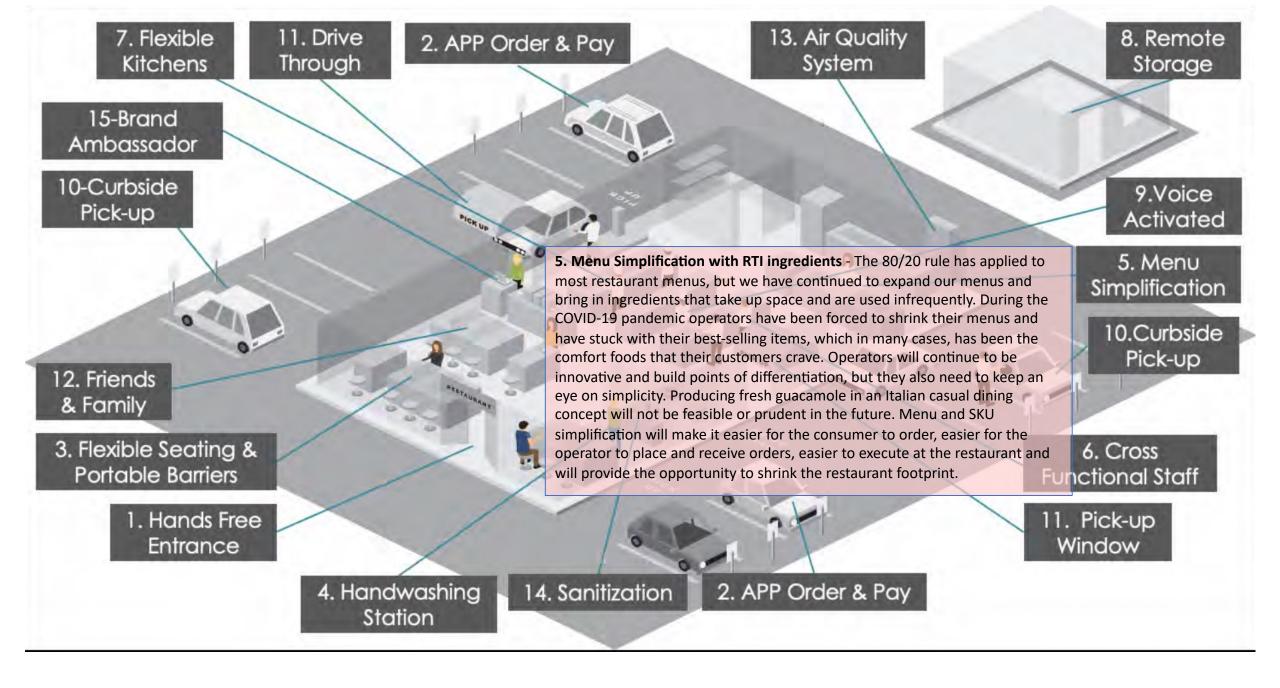


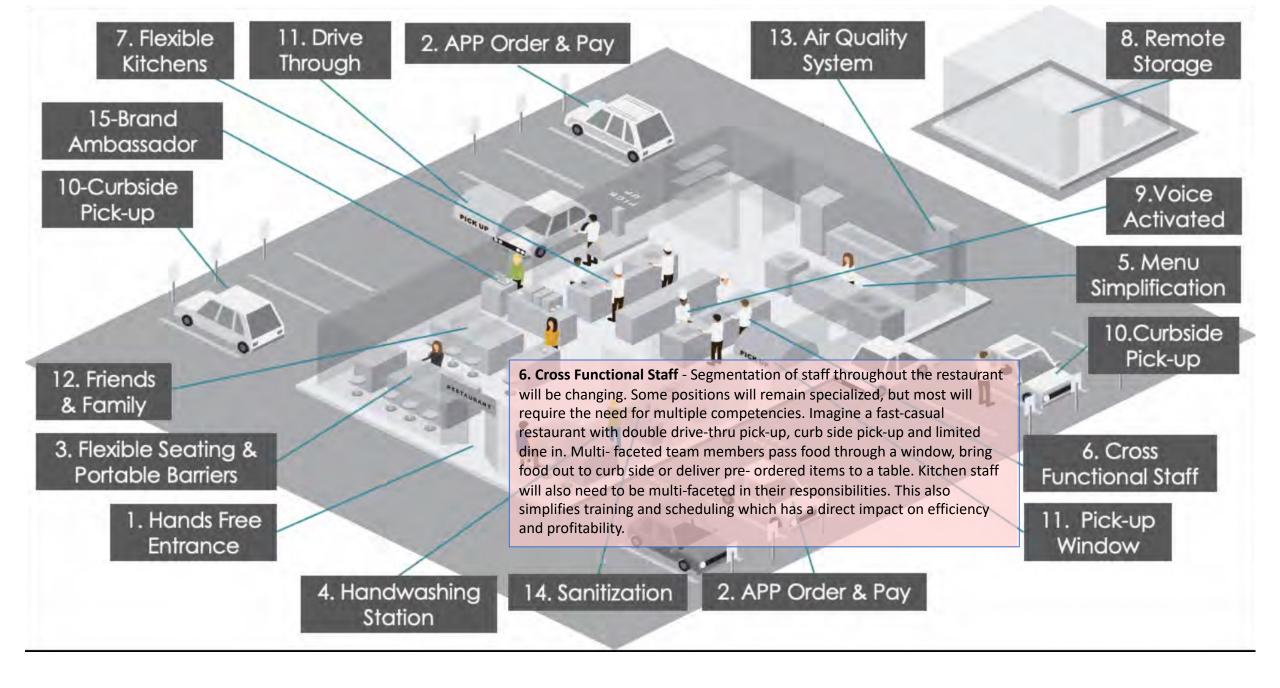


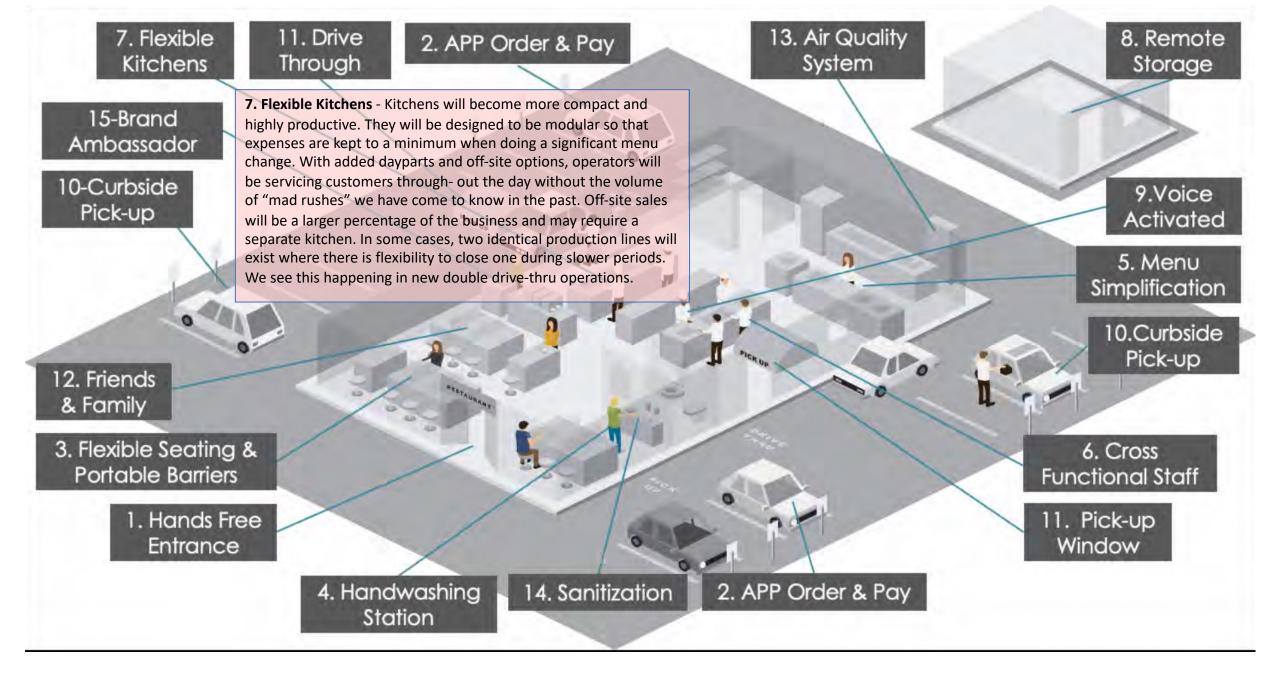


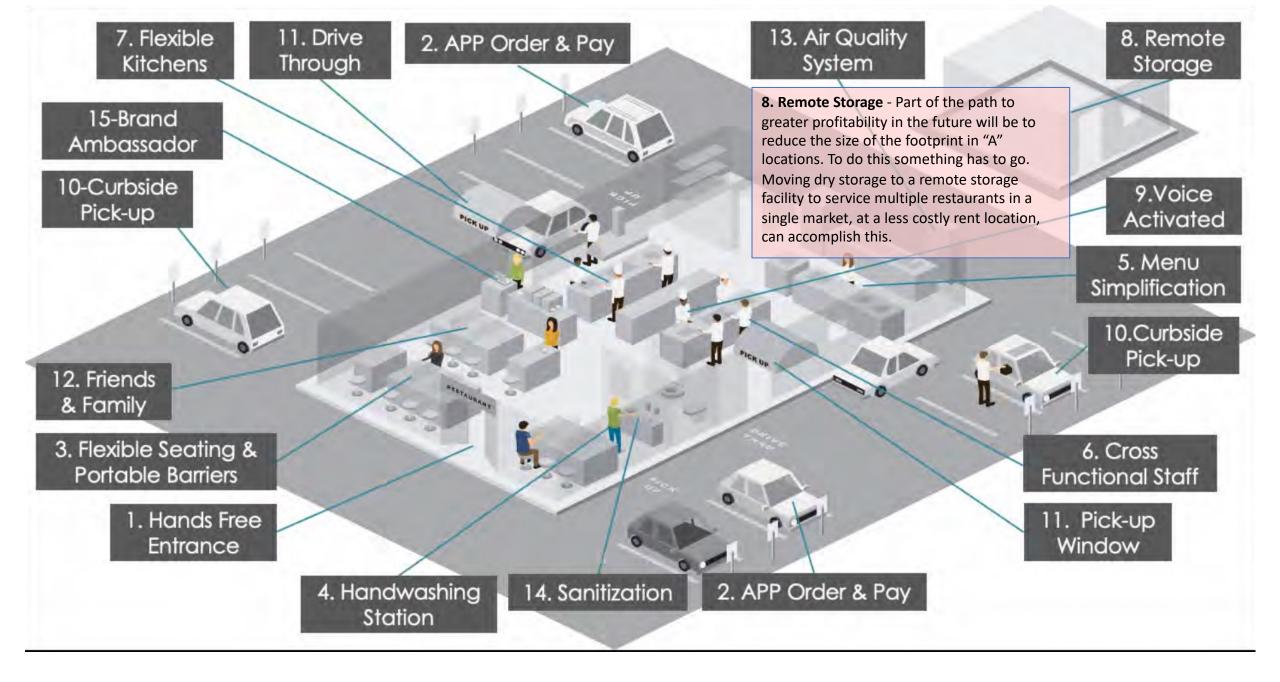


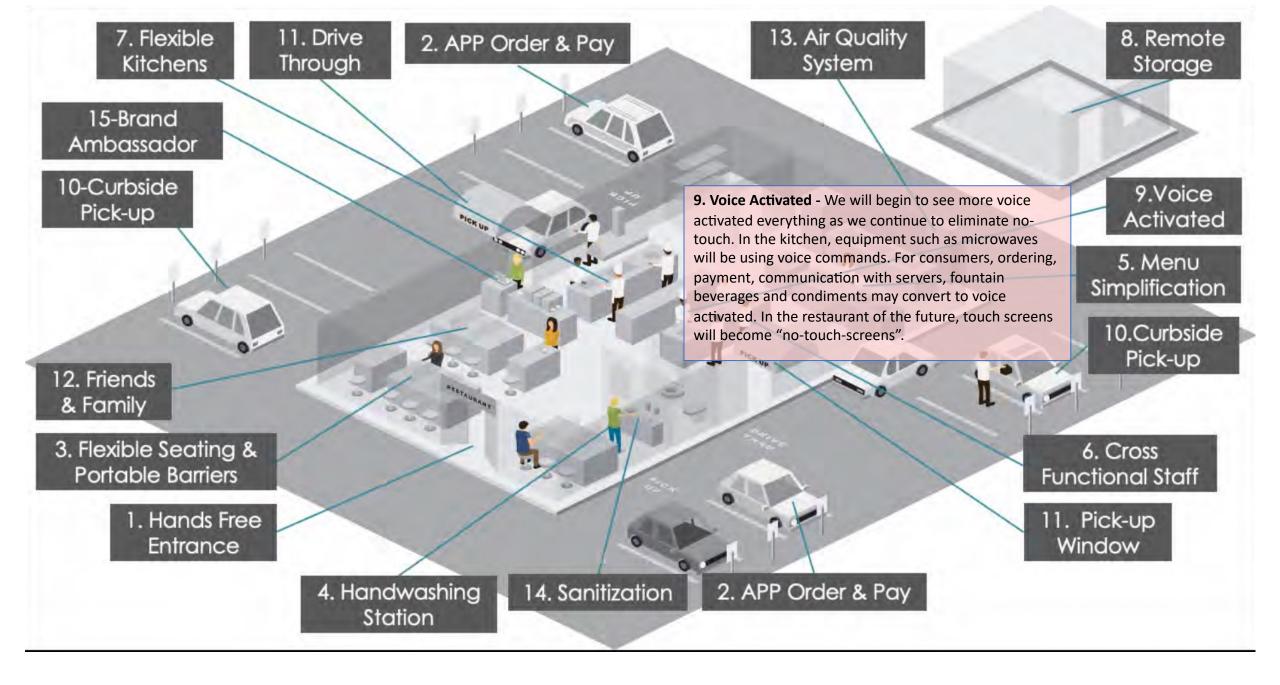


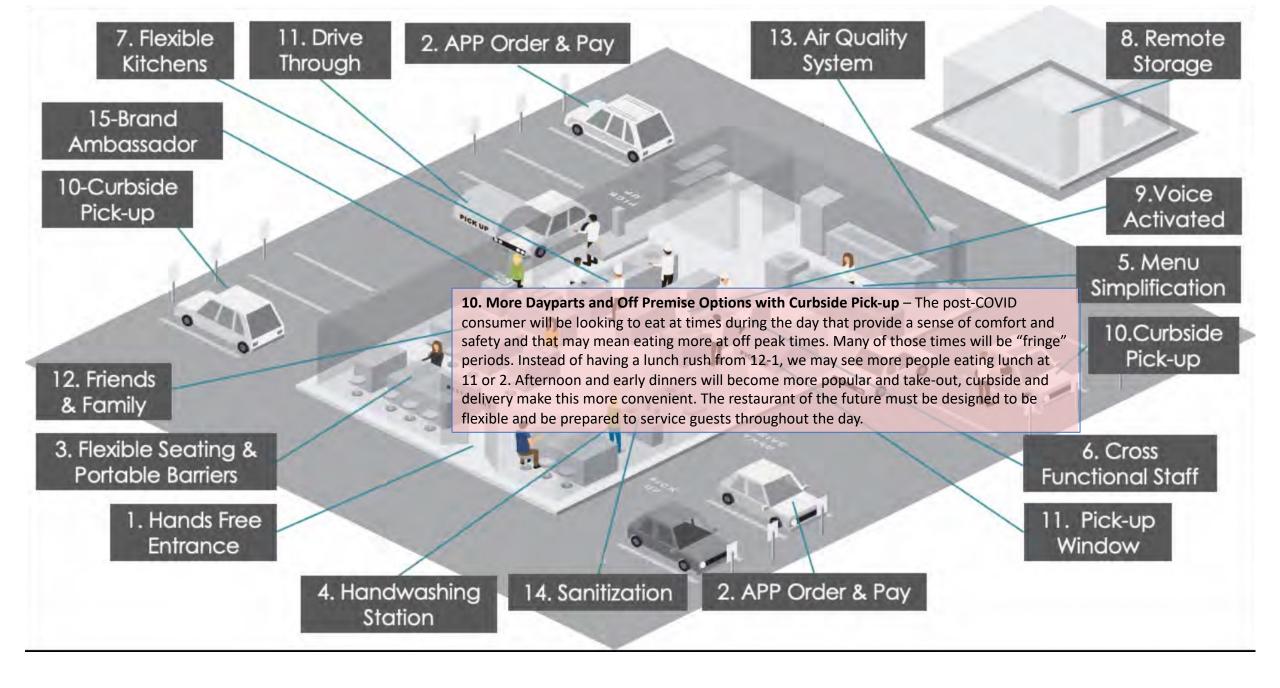


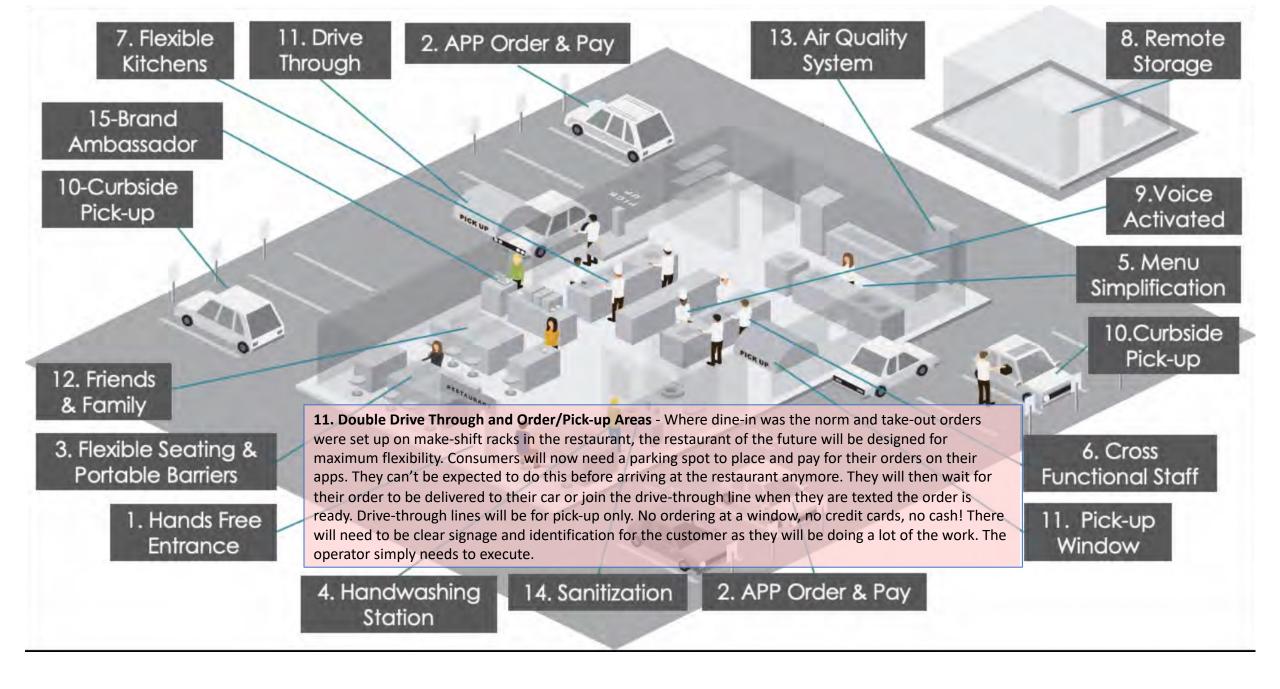


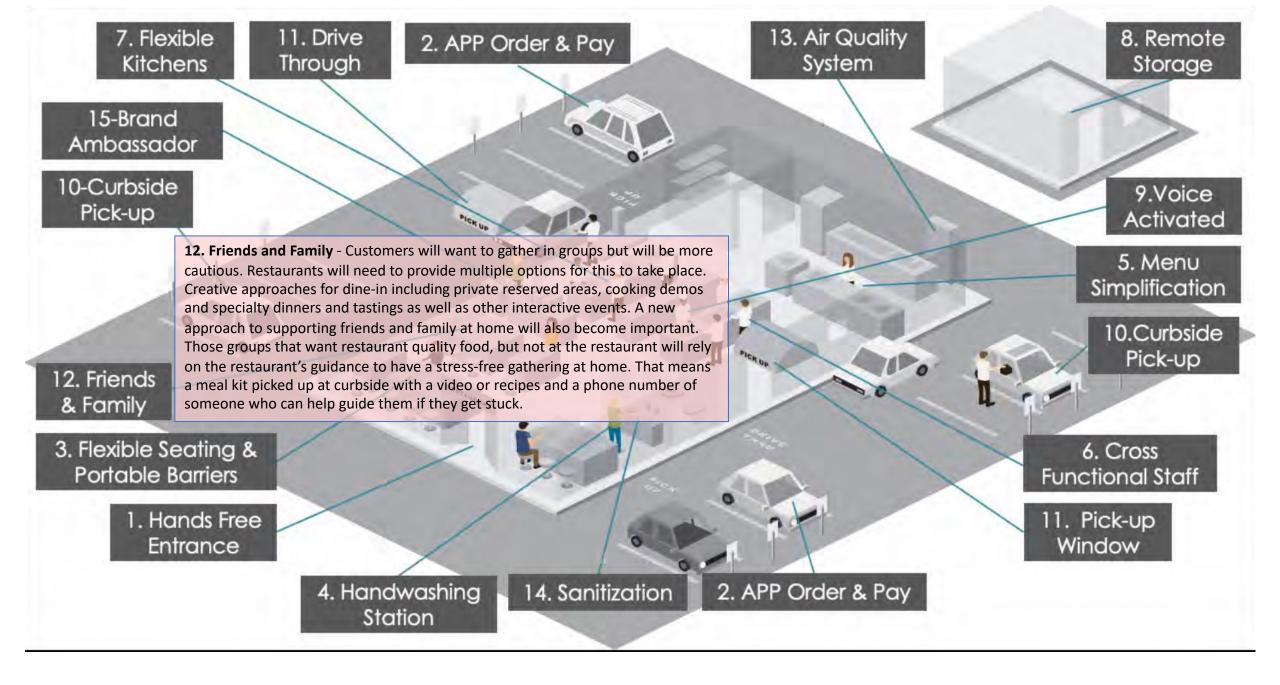


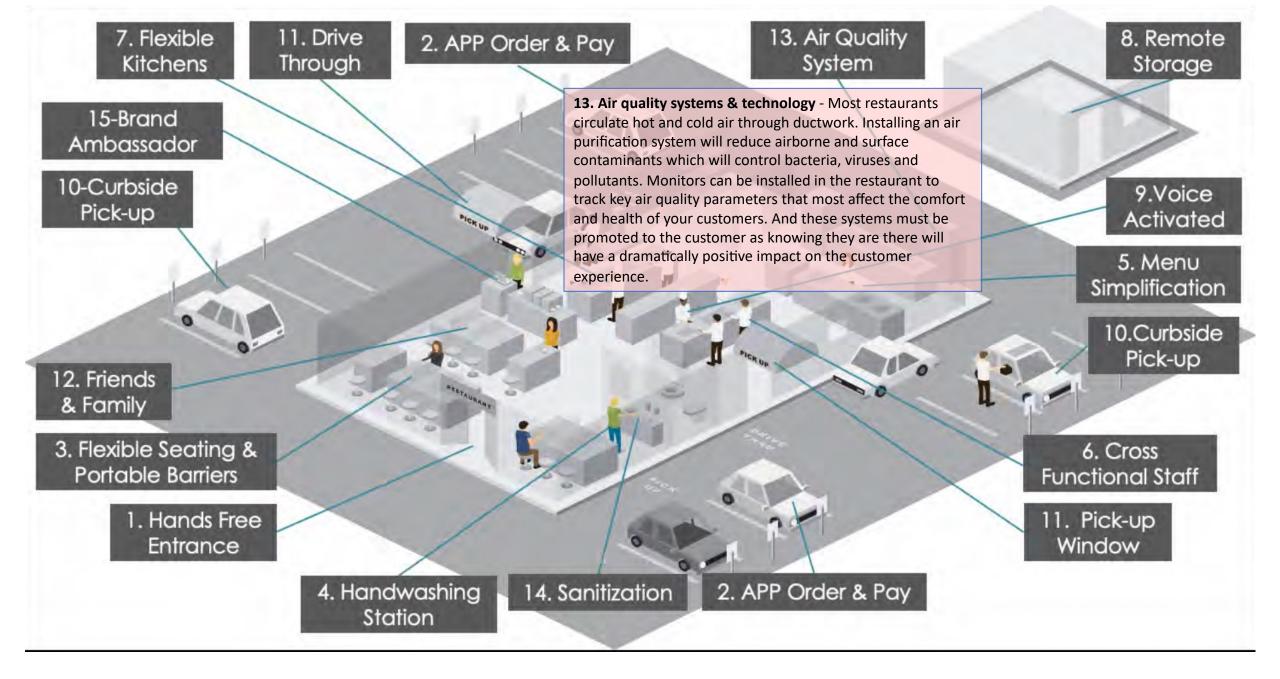


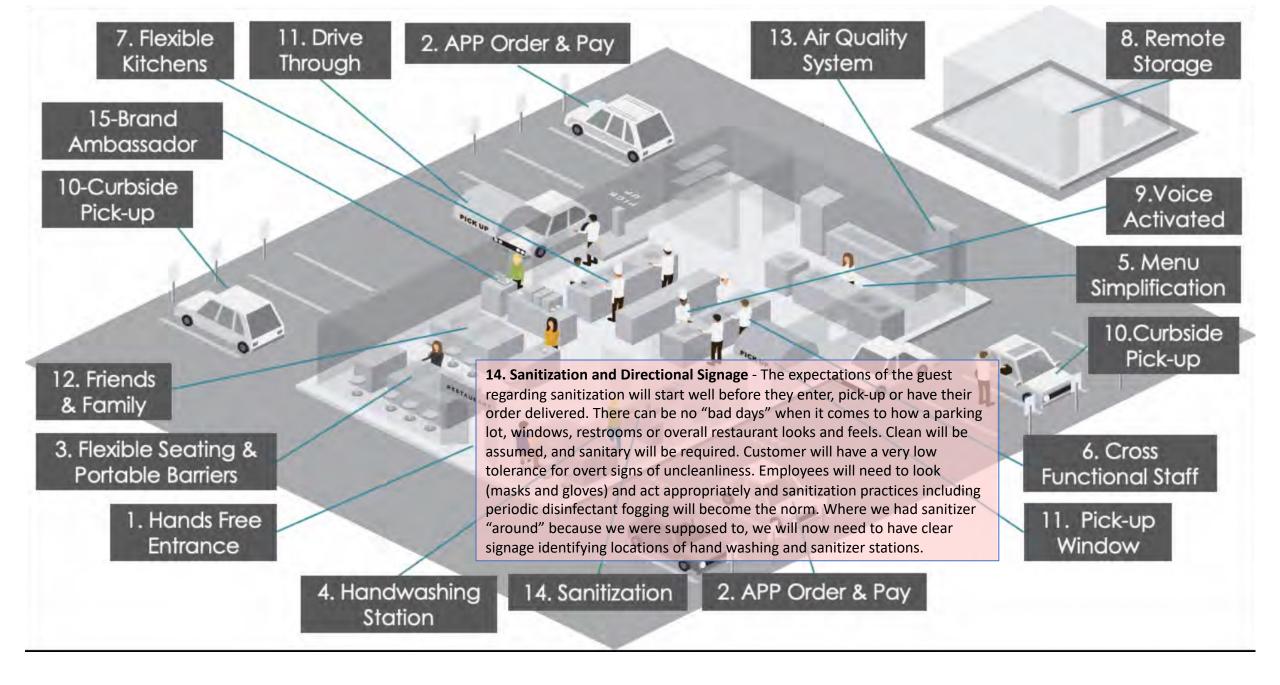


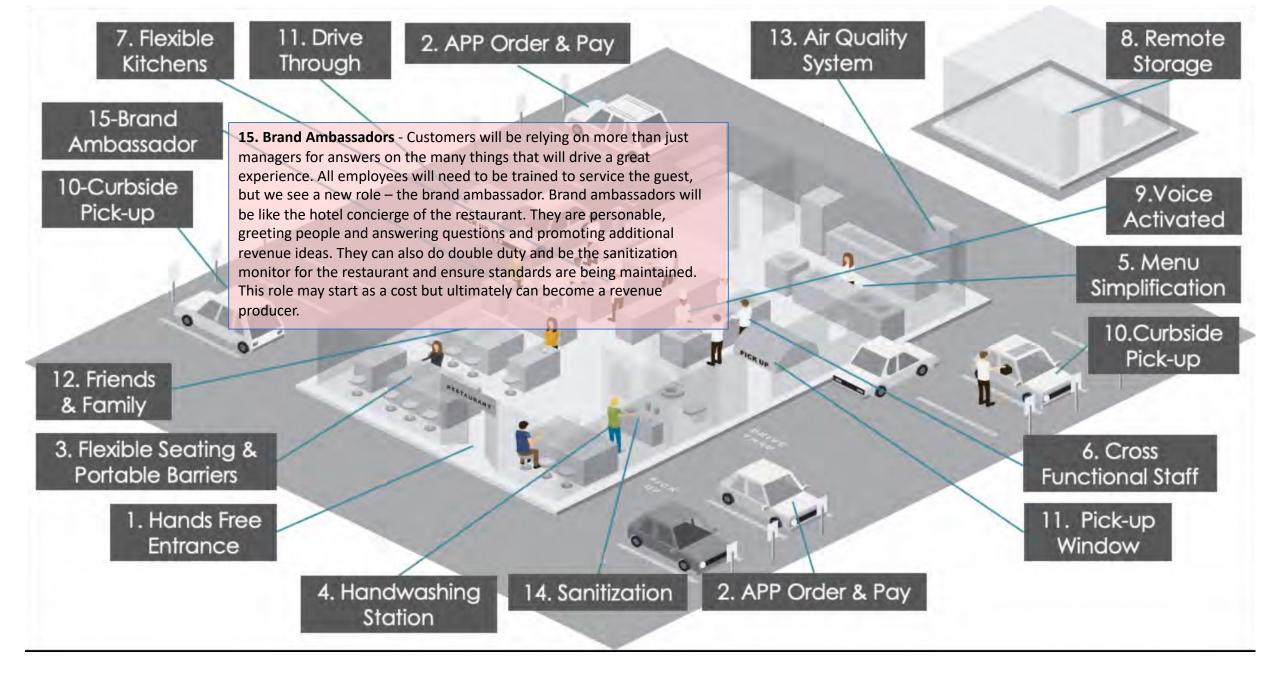












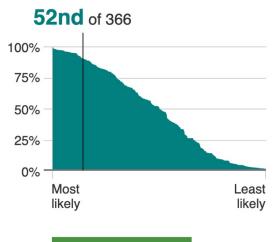


Will a robot take your job?

Waiters and waitresses

Likelihood of automation? It's quite likely (90%)

How this compares with other jobs:



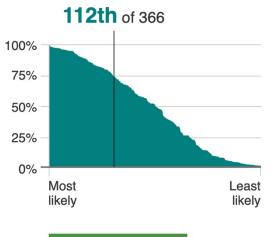
Share my result



Cooks

Likelihood of automation? It's fairly likely (73%)

How this compares with other jobs:







Source:

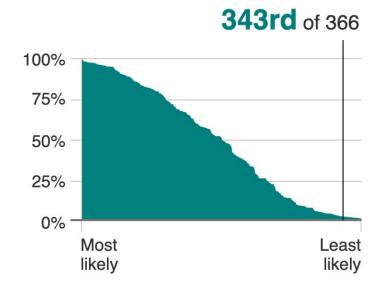
https://www.bbc.com/ news/technology-34066941

Customer service managers and supervisors

Likelihood of automation?

It's quite unlikely (1%)

How this compares with other jobs:







Source:

https://www.bbc.com/ news/technology-34066941





Thank you for your attention.